

Volunteers' Week 2022!

SPOTLIGHT on PBHA Reception, Jennifer
Volunteer since: 2021



What were your reasons/motivations for volunteering?

To get more experience in reception work. I wanted to do this because my last job was a dead end job, with nothing new to learn, and always same thing. I fancied a change. I did reception work at last workplace, usually an hour a week to cover another staff members' lunchtime, and it was fine. I enjoyed it and I want to do it as proper job.



What do you most enjoy about volunteering / being part of the PB community?

Sending emails, greeting clients, answering phones. I like meeting people in the office, having conversations, getting to know people. It helps me to get up in the morning, as I know I have something each day that I can do.

What's your fondest / favourite / proudest memory of volunteering with us?

I was unemployed for over year, and I wanted to learn about reception work, and be highly motivated. I am happy to learn new things and eager to learn more.

Has volunteering had a positive impact in other areas of your life?

It helps me to be thoughtful, and to know more about IT. I always try to learn new skills when I have the chance to do so.

How would you like to see our volunteering offer evolve in the future?

I want to learn more about wider administration.