

# Volunteers' Week 2022!

**SPOTLIGHT on PBHA Reception, Marlon**  
**Volunteer since: 2012**



## **What were your reasons/motivations for volunteering?**

I hadn't given serious consideration to volunteering before Pam Frost [then head of Voluntary and Community Services] approached me for the role.

## **Why did you choose to say yes to this volunteer role?**

Really it arose as an opportunity under Pam Frost when we still based at Legard Works. At that time, Liz was the volunteer and we were still using an old system - we had noticeboards where people would stick papers and other things. Being a volunteer was an opportunity to develop new skills. I had previously acted as a solicitor's clerk, so was used to administration. I started at Peter Bedford by shadowing Liz.



## **What do you most enjoy about volunteering / being part of the PB community?**

The best part is that I get to engage with staff members, with tenants, on a professional basis to deliver a professional service. This is especially important for tenants, where we want to be as helpful as one can as team member

## **What's your fondest / favourite / proudest memory of volunteering with us?**

I have two of them - we made a short film with Sophie, our marketing consultant, to celebrate Peter Bedford's 50th anniversary, and I was interviewed for this. The filmmakers said some of the input I gave was very good! I've also enjoyed all the summer BBQs!

## **Has volunteering had a positive impact in other areas of your life?**

Yes it is a good influence on my life. It's great being part of Peter Bedford, a place where people have no ulterior motives they just want to provide a service and achieve for their beneficiaries. One doesn't always get the chance to engage with people in the wider world who would sympathise with that sort of world view, so many people seem to be out for themselves.

## **How would you like to see our volunteering offer evolve in the future?**

However it evolves, I feel I can embrace it.