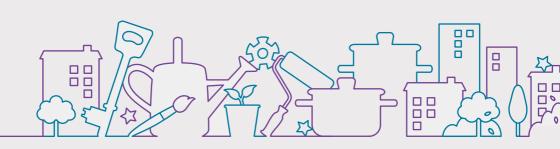


Useful addresses and phone numbers



Emergencies: Gas, Electricity & Water

Gas: If you smell gas:

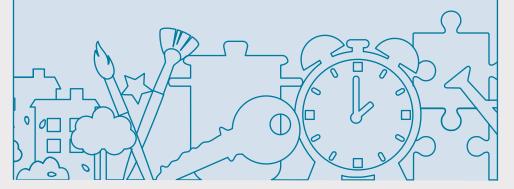
- Do not smoke.
- · Do not use naked flames.
- Do not switch on any lights.
- Turn off the gas at the meter.
- Open the windows and doors.
- Leave the building.

Gas: If you smell gas, call Transco on 0800 111 999

Water: If there is a water leak outside the house, call

Thames Water on **0845 9200 800**

Electricity: If there is no electricity in the whole house, call **0800 0280 247 / 0333 202 2022** (from a mobile) to check if there are power cuts in the area



Personal Information

· ·	•	,	• •	
My GP:				
My nearest library is:				
My nearest Job Centre is:				
My local Post Office is:				
My nearest Casualty Department is:				
My nearest Police Station is:				

Please fill in when you arrive at PBHA. Need help? Ask your support worker

Advice, information, support and legal agencies:

Islington: www.directory.islington.gov.uk

Hackney: www.hackneyicare.org.uk



For emergencies: fire, police, ambulance dial 999 Police non emergencies: dial 101

PBHA out of hours telephone number: **0203 815 4099** For serious problems that cannot wait until normal office hours. You will be put in touch with someone who may be able to help you.

Open from:

6pm to 9am Monday to Friday All day Saturday, Sunday and public holidays.

If you have difficulty in getting through, wait a few minutes and try again.

The duty line doesn't accept calls from withheld numbers.

